



6 April 2009

## Testimonial

### Web and Email Server Hosting Services by AlphaElite LLP

Caregivers' Association of the Mentally-Ill (CAMI) has been using web, ftp and email server hosting services by AlphaElite LLP since June 2008 till date.

We are very pleased with the level of service provided by AlphaElite. In terms of server availability and network uptime, we have not had any problems. AlphaElite has always been proactive in informing us when there is a need for system maintenance. In fact, AlphaElite upgraded its level of service by moving their servers to IP-Converge's Internet Data Centre on 24 October 2008.

AlphaElite has also been taking strong initiative by enhancing system security of spamming spiders through enforcement of compulsory password change every 30 days, which is important for shared server users such as our association.

Our system backups are performed easily with the system backup function provided AlphaElite.

The customer support provided by AlphaElite is friendly, efficient and very competent. The range of system administrator tools provided by AlphaElite is quite comprehensive and easy to use even for non-technical persons.

We would recommend AlphaElite to any organization that is looking for a reliable and professional hosting service provider, and we are confident that AlphaElite will continue to serve our association well into the future.

Ching Hon Siong

Vice-Chairman  
Caregivers' Association of the Mentally Ill (CAMI)

#### OUR VISION

To reach out and enable caregivers and their loved ones with mental illness through programmes that meet their psychological, social and financial needs

#### ADVISORS

Dr Jimmy How Dr Luke Yik Mr. Georgie Lee

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